



Award #2033389

# Undergraduate Students' Pandemic Experiences at Hispanic Serving Institutions

## Spring 2020: Top 3 Instructor Practices

### Flexibility



Examples: Self-paced learning opportunities, posted recorded videos, offered flexible due dates, offered options for different learners, accounted for time zone differences and students with challenging schedules

### Communication



Examples: Offered more virtual office hours, communicated frequently with daily posts/regular emails, clarified assignments, provided timely responses to email, expressed compassion

### Reasonable Expectations



Examples: Pass/Fail grading option, offered open note or collaborative exams and extra credit, adjusted the class curve, reasonable and appropriate workload given the course and set of circumstances